



Dear Friends,

From all of us at Andersen's, we hope you and your family are safe and well. With so much uncertainty right now, we wanted you to know we're still here, still open and ready to help you with your car. Gov. Polis included auto repair shops in the list of "essential businesses" on March 22, 2020. We plan to be here for the foreseeable future.

We've got a safety plan in place. We're wiping down keys, door handles, steering wheels, instrument panels and so on when you drop off your car and before you pick it up. We're all doing the "social distancing" thing and doing whatever we can to keep everybody here and around us healthy.

We've also implemented a way for you to drop your car off and pick it up with minimal contact.

To drop off:

- 1) Call us when you arrive.
- 2) Put your keys in our drop box next to the westside office door (envelope provided).
- 3) We'll take it from there and keep you posted by phone.

To pick up:

- 1) We'll call you when it's ready and take payment over the phone. (If you want to see your car first, just let us know. We've got a Plan B for that and we're flexible.)
- 2) We can bring your keys out to you OR we can handle it like an after-hours pick-up.

Please don't hesitate to call us with your questions or concerns at 303-278-8766. We'll do whatever we can to keep you on the road. One favor to ask, if you're in quarantine, please quarantine your car as well. We'll get you in as soon as you're better.

Thank you for your business. With all of us working together, we'll get through this.

Sincerely,

The Andersen's Crew

Kurt, Karl, Megan, Jeanine, Echo and Zach